



ANNUAL LIFELIGHT CONFIRMATION

This form is also available at <https://www.versantpower.com/programs/lifelight-program>. Once completed, you may return the form to us by email at info@versantpower.com or by mail to PO Box 1209, Presque Isle, ME 04769-1209. You can also fill out this form electronically via MyAccount.

Account #: _____

Dear Customer:

The Versant Power LifeLight Program is intended to identify residential customers who have electrically-operated life support equipment in their homes. For customers who qualify for the program, the utility will install a special seal at the meter to prevent accidental or unintentional disconnection of electric service. While the LifeLight Program does not guarantee uninterrupted electric service due to unplanned outages, the utility will take reasonable steps to notify LifeLight customers of planned or scheduled service interruptions.

Participation in the LifeLight Program does not mean customers are given priority status during the service restoration process.

During times of extended power outages, Versant Power will make reasonable effort to contact LifeLight customers to provide them with information regarding emergency shelters and, to the extent possible, expected times of service restoration.

To qualify, the customer or another occupant of the same dwelling must declare some type of medical equipment as a necessity. The signature of a doctor or other authorized healthcare representative must support the declaration.

To keep our files current we are contacting our LifeLight customers, physicians, or healthcare representatives to verify continued need of life support medical equipment at this residence.

Please check the appropriate line below.

_____ Medical equipment is still used in the home.

_____ Medical equipment is not now used in the home.

Thank you for your assistance and cooperation.



Customer Signature: _____ Date: _____

Customer Telephone / Contact Number: _____

If you have any questions, please contact our Customer Service Center at 973-2000 or 1-855-363-7211 from **7:30 am to 5:00 pm** Monday through Friday.

Sincerely,

Versant Power
Customer Contact Center