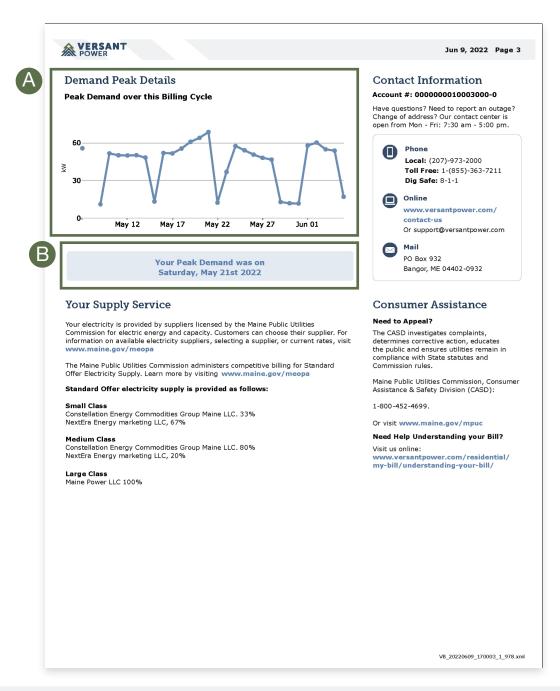


Demand

For most customers on a rate that is Medium Class and contains charges based on kW, the bill includes additional information about their demand over the billing period. This information displays after the New Charges section of the bill.



A. Demand Peak Graph

This graph shows the value of the peak period of usage for each day of the billing period. This can give context to the days of highest demand compared to the other days during the billing period. This graph will display after the 'New Charges' section on the customer's bill. If there is not a demand read for the day, there will be a gap in graph.

B. Peak Demand Date

This is the day with the highest kW read from which the customer's kW-based demand charges are calculated.